

**THE COMMUNICATOR**  
  
 A newsletter for patrons of RC Technologies  
 Vol. 22 No. 11 November 2024  
 tnicos.com | 605.637.5211

**Veteran's Day**  
 Monday, November 11 

Veterans are the PRIDE of our communities. Their service and commitment to our country is a reminder that our freedom should never be taken for granted.

Shake a hand. Buy a lunch. Attend a Veteran's event. Any day, especially Veteran's Day, remember to honor the men and women who served our nation both past and present, and thank them for the noble sacrifices they have made.

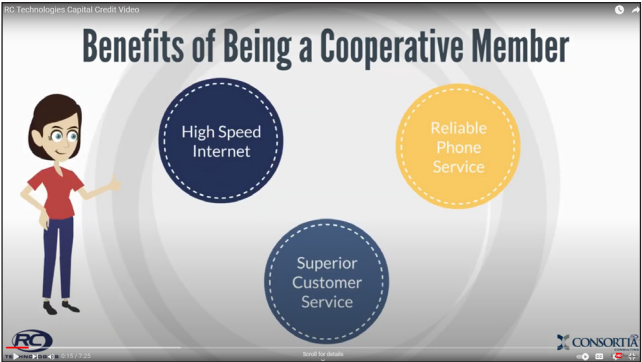
# CAPITAL CREDITS TO BE PAID OUT IN DECEMBER

**We are proud to announce, RC Technologies will be paying out \$481,000 in capital credits to its cooperative patrons.**

Checks will be mailed out in December, the perfect start to the holiday season!

Amounts equal to or less than \$24.99, checks will not be written, but instead applied as a one-time credit to your monthly RC bill. Customers will see this credit on their January bill on the first page.

The Distribution of Capital Credits is a **top benefit** to belonging to a cooperative. Watch the *Capital Credits Overview* video on our YouTube channel, (RC Technologies New Effington, SD) to learn the *how, what, when, and why* of capital credits.



The **cooperative effort** between you and RC builds **strong communities** by providing **economic power in the form of essential communications via Fiber Internet, Wi-Fi, Phone, and other services** to the communities of New Effington, Claire City, Veblen, Wilmot, Peever, Summit, Corona, Kranzburg, areas of Codington County and Big Stone Lake and the surrounding rural communities in-between.

In doing so, meets the needs of communities, both businesses and households, allowing anyone living, working, or doing business in our rural areas and communities an opportunity to excel in whatever they do, now and into the future!

**Turkey, Potatoes, Gravy, Pumpkin Pie, and Wi-Fi!**




-  For the adults & their football games,
-  The little ones & their movies,
-  The teens & their video games

Thanksgiving is a special time as it brings family and friends from far and wide, gathering together, to delight in each other's company over food, fun, and festivities.

Not only will everyone be feasting on food during this time, they'll be gobbling up plenty of Wi-Fi too! Taking in same online activities now with more users and as a group.

With fast, reliable fiber RC Internet, you're golden!! But, if you think you *may* need a bigger helping of Wi-Fi for your guests before they arrive, give us a call!

## Happy Thanksgiving!

RC Technologies offices will be closed on Thursday, Nov. 28, Thanksgiving Day, and Friday, Nov. 29 for employees to recharge and spend time with their families.

## \*\*FINAL NOTICE\*\*

### TNICS EMAIL SHUTTING DOWN DECEMBER 1, 2024

It's now a little more than 30 days from Tnics Email from retiring. **If you have Tnics Email, this is a final notice that Tnics Email will be shutting down on December 1, 2024.** If you have not done so already, you'll need set up a New Email Address with alternative email provider, such as Google (Gmail), Microsoft (Outlook), or Yahoo and begin to use that email in place of your tnics.com email. If you have a cellphone, you *could* have an alternative email (such as Gmail or iCloud) and may be able to locate it on your device.

#### WHAT TO DO AFTER YOUR NEW EMAIL IS SET UP:

1. Forward important emails from your Tnics email to your New Email address.
2. Transfer and/or notify important contacts (healthcare providers, pharmacies, health and auto insurances, financial Institutions, etc.) of your new email
3. Update any ESSENTIAL Apps on your cellphone / tablet requiring an email address
4. **For Businesses:** Consider getting your own domain for your business (ex: youroffice@yourbusiness.com) Contact your IT consultant, this could be available for purchase inexpensively from GoDaddy. Notify vendors & customers and Update any print and digital marketing

Talk with family or friends as to which email provider they use.  
**Need still help? Don't wait. Contact RC Technologies at 605-637-5211 before the end of November. Our team is available for support.**

## SCHOLARSHIPS OPEN IN NOVEMBER

### RC Technologies Scholarship

OPENS NOVEMBER 1  
Deadline March 31, 2025



RC Technologies individually awards two \$500.00 scholarships to graduating high school seniors whose families are current patrons of RC Technologies. Qualified applicants will be asked to submit an application along with a personal essay, letters of recommendation and a chronological list of organizations and/or work history. All documents will be reviewed by a scholarship committee as part of the selection process. Application submissions must be post-marked by March 31, 2025.



**FRS Scholarship**  
OPENS NOVEMBER 18  
Deadline TBA

The Foundation for Rural Service annually awards scholarships to an exceptional group of rural students for their first year of college or vocational school. All applicants require sponsorship by an NCTA The Rural Broadband Association member company to be eligible. RC Technologies is an NCTA member. Find information about FRS scholarship online at <https://www.frs.org>

## NEW TEAM MEMBERS

### BILLING | SUSAN BIRCHEM



Susan (center) with her husband, Chad, and kids, Logan, Dustin, and Cailey

Susan comes to RC Technologies with 10 years of experience working as a business manager. She has three grown children and a soon-to-be daughter-in-law. Her husband, Chad, works in Ag sales. She enjoys fishing, reading, and spending time with family. We are lucky to have her talent and experience. Welcome Susan!

RECEPTIONIST /  
CUSTOMER SERVICE  
REPRESENTATIVE

**NIKI  
EASTERBY**



Niki (right) with two of her kids, Jaron & Avery

Niki's past clerical experience made her a great fit for RC. She enjoys reading, crocheting, evening golf cart rides with her dog, Hank, and spending time with her kids, family, and friends. Welcome Niki!

HERE'S  
ONE OF NIKI'S  
TALENTED  
CROCHET  
CREATIONS!

