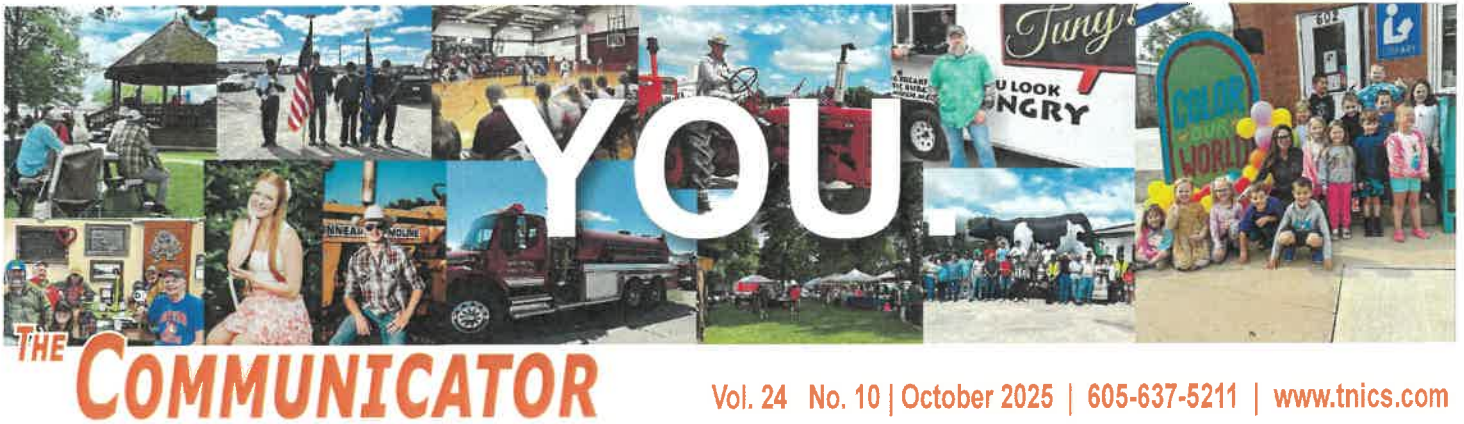




YOU are Our “WHY”

Happy Cooperative Month! Each October, we celebrate! We celebrate the “can-do” spirit of the people in our area. People like you, who choose to be a patron member of the Cooperative. You understand the value of what our collective efforts have brought to our communities, your home, and your family. YOU are the reason the area has solid infrastructures today—power, communications, ag business, affordable fuel, etc. Being a cooperative member, we know our contribution helps in providing for not only ourselves, but others in our communities, so we are able to continue to live and work in the rural area we love, the place we call home.

FINANCIAL ADVANTAGES



Some of the advantages of a cooperative are **superior service, unmatched, local customer support, and competitive prices.**

The Cooperative is not driven by profit, but the needs of its patron members. Any surplus is reinvested into the Cooperative and/or distributed to patron in the form of **capital credits.**

MEMBER DRIVEN / MEMBER FOCUSED



YOU are the very reason “why” we exist.

RC Technologies evolved from Robert County Telephone Association, a cooperative founded in 1956 that some your grandparents, parents, aunt/uncles, neighbors, and friends were members of.

Those cooperative efforts to bring early telephone communication to the area back then, laid the foundation for RC’s Fiber Broadband Internet network today.

Our vision... “**To be on the forefront of technology for everyone to excel.**” Doing so fulfills our mission to “**Create tomorrow’s opportunities through technology.**” A goal with a continual focus on economic growth and enhancing the quality of life for you and your families.

COMMUNITY INVOLVEMENT



Patron members aren’t just customers, we are neighbors, friends, and family! We take pride in our local communities, by taking part in local events, donating time and money to our local schools, police & fire departments, and local organizations in our service area.

EDUCATIONAL OPPORTUNITIES



All patrons have the opportunity to attend free educational classes and workshops at no cost. They can benefit you personally and professionally. RC Technologies also offers **scholarships opportunities to high school seniors** looking to further their education, whether they are attending a trade/ technical school, college or university.

HAPPY HALLOWEEN



Notices

The Universal Connectivity Fee found on your phone bill has increased from 36 to 38.1 percent for the fourth quarter of 2025.

RCTV & RC Stream will sunset November 21, 2025.

Learn To Stream October class schedule is available on tnics.com

New Directory Listings

Milbank

Classen, M..... 605-434-9520

Peever

Diaz, Darrin & Tamara..... 605-932-3618

Veblen

DuMarce, Sr., DuWayne..... 605-738-2116

Wilmot

Wilmot Welcome Center and Rest Area 605-938-4865

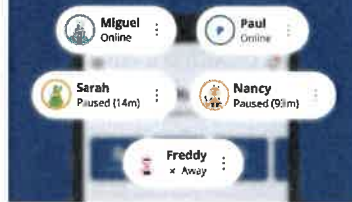
EXCITING UPDATES



NEW FEATURES CommandIQ 3.0

Quick Link Carousel - a set of easy -access buttons at the top. You can swipe through the tiles to reach your favorite features- running speed tests, sharing Wi-Fi & viewing networks.

People Profiles



SmartHome Solution Tiles - Interactive buttons that allow you to protect your network with **ProtectIQ** cybersecurity tools, manage content and screen time with **ExperienceIQ**, prioritize your devices on your network with **MyPriorities** for streaming, work, and gaming. Tiles that make it easy to personalize and secure your Wi-Fi network—all in one place.

All New CommandIQ

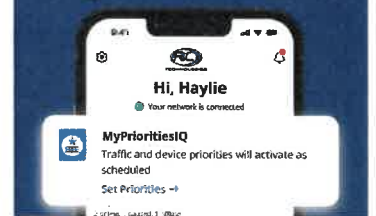


Quick Links Carousel



People Profiles and Avatars - Instead of uploading photos, CommandIQ 3.0 makes easy to **manage devices**, apply **parental controls**, and **personalize** the Wi-Fi experience for each family member, in a simple, visual way.

NEW MyPrioritiesIQ



Brandell Attends SDTLA Leadership Academy in Deadwood



Sheila Brandell (pictured above) with Dr. Connie Schroeder accepting her SDTLA certificate.

Congratulations Sheila!
...and to all the
2025 SDTLA Graduates!

On Tuesday, August 19, Sheila Brandell, RC Technologies Customer Service Manager, graduated from the *South Dakota Telecommunications Leadership Academy* (SDTLA) in Deadwood, SD.

SDTLA is a comprehensive education in leadership with an emphasis on practical application which prepares leaders for success. Participants in the class are employees from several other telecom companies from across the State of South Dakota.

Throughout the 8-month course, class was held at various locations each month. The course was instructed by Connie Schroeder, with Dr. Connie Consulting.

