

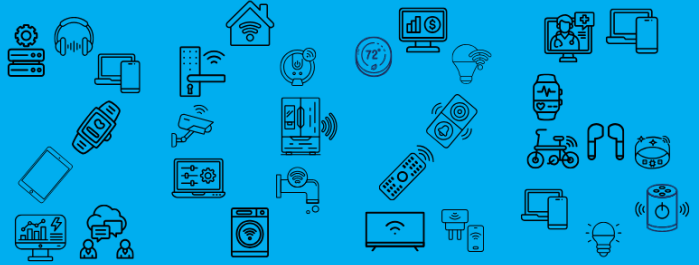
THE COMMUNICATOR

Newsletter from Your Friends at RC Technologies

Vol. 24 No. 1 January 2026

605-637-5211 | www.tnics.com

RC offices will be closed on Thursday, January 1st and on Monday, the 19th in observance of MLK Day.



EXCITING NEWS: NEW LOWER PRICES!

We believe everyone deserves premium connectivity at a reasonable price. That's why we've introduced new, lower prices across all our fiber packages—making it easier than ever to match your Internet and Wi-Fi to your digital life!

Find Your Perfect Package:

Metaverse Traveler x Tech Maximus

1.5 Gig Fiber | **\$109**

Tech Power Users
Heavy Gamers
VR Enthusiasts



Gadget Go-Getters

750 Mb Fiber | \$89

Gotta-Have-It Techies
Streaming Lovers
Families



Digital Dynamo

500 Mb Fiber | \$69

New To Tech / Just Starting Out
Connecting on Social Apps
Light Streamers



Enjoy more for less: Internet & Wi-Fi tailored to your needs, now at lower prices. Get the perfect package. Go to... **tnics.com/home internet packages**, select a package, then click on **Existing Customer Upgrade**.

Lifeline & Link-Up Programs

RC Technologies is proud to have helped customers this past year providing discounted monthly telephone and broadband internet service through the FCC's Lifeline / Link Up Programs.

Lifeline

You may be eligible for the Lifeline Program, up to a \$9.25 monthly savings on service if you participate in any one federal assistance programs such as: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance (FPHA), Supplemental Security Income (SSI), or Veterans Pension and Survivors Benefit Programs.

In addition, you may be eligible for the monthly savings if your household income is at (or below) 135% of the federal poverty guidelines. The current qualifying income levels range from \$21,127.50 for a single person to \$73,102.50 for a household/family of eight. The new U.S. Federal Poverty Guidelines are updated every year mid-January.

Enhanced Lifeline

The Enhanced Lifeline program provides up to \$25 in addition to the standard benefit, in monthly savings on telephone or broadband internet service to anyone who lives on tribal lands. It expands the eligibility requirements listed under the Lifeline Program to include participation in: The Bureau of Indian Affairs General Assistance, Tribally Administered Temporary Assistance for Needy Families, Tribal Head Start, or the Food Distribution Programs on Indian Reservations.

Link Up

Link Up, another federal program, provides financial assistance with connection/installation charges for new customers living on tribal land.

If you meet the eligibility requirement, you can apply one of two ways:

1. Complete your application online at www.lifelinesupport.org for a faster response
2. Mail your paper application to Lifeline Support Center

Applications are available online at lifelinesupport.org at RC Technologies. If you have questions on Lifeline or Link Up, contact our office at 605-637-5211.

Important Notices

New Business Office Hours in 2026

Starting January 1st, our business office hours will be 8:00 a.m. to 4:30 p.m. CST in New Effington and Wilmot.



Do-Not-Call Registry

The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) have established a National Do-Not-Call Registry that applies to all telemarketers (with the exception of certain non-profit and political organizations) and covers both interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

You may register your phone number for free, and it will stay on the national Do-Not-Call Registry. You may remove your name from the list at any time. The National Do-Not-Call Registry will not prevent all unwanted calls.

It does NOT cover the following:

- calls from organizations with which you have established a business relationship
- calls for which you have given prior written consent
- calls which are not commercial or do not include unsolicited ads
- calls by or on behalf of tax-exempt non-profit organizations

Consumers may register their residential telephone number and wireless cellular numbers, on the National Do-Not-Call Registry by telephone at 1-888-382-1222. For the hearing impaired, TTY call 1-888-382-1222. You must call from the phone number you wish to register. You may also register online at www.donotcall.gov Inclusion of your telephone number on the National Do-Not-Call Registry can take 31 days following your registration.

SmartTown®

Coming January 2026 To A Community Near You!



The Universal Connectivity Fee found on your bill has decreased from 38.1 percent to 37.6 percent for the first quarter of 2026.

NEW DIRECTORY LISTINGS

CLAIRE CITY

Rudolph, Terry & Diane - shop..... 605-652-4633

PEEVER

Kirk, MaryBeth..... 605-932-3637

NEW EFFINGTON

Steffens, Al & Amanda..... 605-637-5533

Statement of Nondiscrimination

RC Technologies is the recipient of federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture. The U.S. Department of Agriculture (USDA) prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance programs. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotope, etc.) should contact USDA's TARGET Center at (202)720-2600 (voice and TDD).

The person responsible for coordinating these organizations' nondiscrimination compliance efforts is Scott Bostrom, General Manager. To file a complaint of discrimination write to: USDA, Director, Office of Civil Rights, 1400 Independence Avenue SW, Washington, DC 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD).