



Yay Summer! The warmer weather and longer days invite us to soak up the sun and relish in the outdoors. It's a time to recharge our minds and bodies, reconnect with nature, and appreciate the beauty that surrounds us.

From backyard barbecues with friends and family to spontaneous road trips, summer brings a sense of adventure that's truly unique.

Summer also brings travel and a world of possibilities. It allows us to immerse ourselves in new cultures and experiences.

Remember to go exploring! It doesn't always mean you have to travel far from home—spending time in your garden, visiting near by attractions, and going on local adventures can provide joy and fulfillment.

Summer gives us the feeling of boundless possibilities; it encourages us to live in the moment, embrace spontaneity, and celebrate the simple pleasures of life.

Enjoy summer, and make the most of every sunny day!

LET'S PAY TRIBUTE.

HAPPY FOURTH OF JULY!

Our offices will be closed on Thursday, July 4th. If you would happen to need assistance with your service, please call 605-637-5211 and the 24-Hour Help Desk will be able to assist you.

Have a fantastic day with friends and family!

The Universal Connectivity Fee found on your phone bill has increased from 32.8 to 34.4 percent for the third quarter of 2024.

a chance to win prizes

COMMANDIQ
Your Wi-Fi

SUMMER CONTEST

GRAND PRIZE:
FREE Internet for 1 Year!

Households with active RC Internet Service and CommandIQ app will be automatically entered into Weekly Drawings from June 24, 2024 through July 31, 2024 for a chance to win prizes!

Don't have CommandIQ the Wi-Fi app?
It's free to download with no additional fee to use, contact RC Technologies!

**Advanced Content/Parental Control powered by CommandIQ app is additional \$2.50 per month

Like and Follow Us on Facebook!
We will be announcing our weekly winners on our Facebook page.

Contest Rules: Households with active RC Technologies Internet Service and the CommandIQ are eligible for this contest. One winner per household per contest. RC employees are not eligible. The Grand Prize of 250 Mb / 250 Mb RC Technologies Internet Service for 1 Year is valued at \$1,068 and is not transferrable nor is it redeemable for cash.



911 Surcharge To Increase to July 1st

The State of South Dakota increased the 911 emergency services surcharge from \$1.25 to \$2.00 during the 2024 legislative session. The increased amount will take effective 7/1/24 through 7/1/26 on all voice users of telecommunication services. The funds collected are used toward both one-time and ongoing costs of 911 systems across the State.

As voice service provider, RC Technologies is required to collect and remit the 911 emergency surcharges to the SD Department of Revenue and to state such charges on any billing statement, invoice, or receipt. The 911 emergency surcharge is assessed per service user line.



Streaming Accounts for Nearly 40% of U.S. TV Consumption

Share of total television usage in the U.S. in September 2023, by type:

- Streaming - 37.5 %**
- Cable - 29.8%**
- Broadcast - 23.0%**
- Other - 9.6%**

Source: Nielsen

Tnics Email (xxxxxxx@tnics.com) Retirement Is Approaching

RC Technologies' Tnics email is retiring the end of this year. As we head into July, the halfway point, we want to remind you need to start transitioning from Tnics email to another email service provider if you haven't done so already.

To begin, consider popular email providers such as **Gmail** (<https://mail.google.com>), **Outlook** (<https://www.microsoft.com/en-us/microsoft-365/outlook/log-in>) or **Yahoo Mail** (<https://mail.yahoo.com>). These services offer very useful features, additional security, and lots of storage to cater to your personal or professional needs.

To create a new email account is simple: visit the provider's website, follow the sign-up instructions, customize your new email address. Don't forget to update your contacts, your financial institutions, healthcare providers, organizations you belong to, etc. of your change in email address.

Make sure to also call RC Technologies with your new email address to begin the process of forwarding your Tnics email to your new email address. This will help you manage incoming emails and less likely to miss out on any crucial messages.

If you need assistance with transitioning from your Tnics email or have any questions, we invite you to attend one of our upcoming *Navigating Technology* tech classes this summer. Find our early summer schedule below with more classes being added.

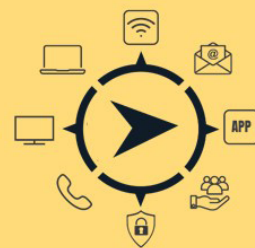
Tnics email subscribers will be receiving a letter in the mail in the coming weeks regarding more information on Tnics email retiring. Please don't hesitate to contact our office at 605-637-5211 if you need support.

June -July Schedule



Navigating Technology

Free tech classes with RC Technologies



Date	Location	Class Time	Topic
June 13	New Effington, RC Technologies HQ	10 a.m. – 12 noon & 4 p.m. – 6 p.m.	Streaming & Transitioning Tnics Email**
June 21	Wilmot Community Center	10 a.m. – 12 noon	Streaming & Transitioning Tnics Email**
July 9	Peever Community Center	9 a.m. – 11 a.m.	Streaming & Transitioning Tnics Email**
July 10	Claire City Community	10 a.m. – 12 noon	Streaming & Transitioning Tnics Email**
July 11	Wilmot Community Center	3 p.m. – 5 p.m.	Streaming & Transitioning Tnics Email**
July 16	Wilmot Community Center	10 a.m. – 12 p.m.	Streaming & Transitioning Tnics Email**

** Feel free to bring your smart phone, laptop, or iPad